

# Need a local business? One you can trust?

**Do you want to find a builder who will do a good job? Not sure where to find a reputable plumber? Are you looking for a good local garage to service your car?**

**There are so many rip offs, scams and rogue traders out there**, people are right to be wary when buying goods and services. Trading Standards are all too familiar with horror stories of consumers losing large sums of money for poor quality workmanship.

**In response to these consumer issues, Devon and Somerset Trading Standards Service** has set up the **Buy With Confidence** scheme and Age UK Exeter is working alongside them to help you find good local businesses. We have nearly 500 businesses across Devon and Somerset who have met our high standards and become Buy With Confidence members.



**The scheme provides a list of businesses** that have been vetted and approved by Trading Standards. Every business has undergone a series of detailed checks to ensure they comply with Trading Standards legislation and has signed up to a code of practice to operate in a legal, honest and fair way.

**Unlike other assured trader schemes** Buy With Confidence offers the independence, impartiality and additional reassurance of

being backed by your local Trading Standards Service. Using a member of the Buy With Confidence Scheme offers peace of mind that you are using a business that is trustworthy, reliable and honest and in the unlikely event that something does go wrong; **Trading Standards will be there to support you.**



**Members include** car traders, builders, plumbers, electricians, carpet cleaners, insurance services, computer repairs and many more!

**So the message is simple** - if you're looking for a good local business that cares about its customers, check out Buy With Confidence.

**You can search for an approved local business** in your area at

**[www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)**

You can also pick up a directory of all members from your local library, Citizens Advice Bureaux, Age UK centre or by calling **01392 381 381**.

**If you require practical consumer advice** you can call the **Citizens Advice Consumer Service** on **03454 04 05 06**.

**We receive lots of positive feedback** about our members which can be best summed up by the following quote sent to us by a local lady;

**'Buy With Confidence is a brilliant service, I wish I had known about it years ago. It's so much more reassuring than picking a name from anywhere and hoping for the best!'**